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**From:** Armen Brash [a [REDACTED] h]  
**Sent:** 5/16/2016 12:42:38 PM  
**To:** Paul Morris ([REDACTED]); Stewart Oldfield ([REDACTED])  
**Subject:** FW: Reg E Review - Error Resolution Process - Client notification letter for provisional credit & Final determination letter [I]

Classification: **For internal use only**

Do you guys have this in the file per chance?

Best,  
Armen



Armen Brash  
Director

Deutsche Bank Wealth Management  
345 Park Avenue, 10154-0004 New York, NY, USA  
Tel. [REDACTED] Fax + [REDACTED]  
Mobile + [REDACTED]  
Email: [REDACTED]

*Passion to Perform*

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**From:** Derek Johnson  
**Sent:** Monday, May 16, 2016 12:34 PM  
**To:** Armen Brash; Paul Morris; Stewart Oldfield  
**Cc:** Margie Edwards; Michelle Yoo; Judy Ekwughalu  
**Subject:** RE: Reg E Review - Error Resolution Process - Client notification letter for provisional credit & Final determination letter [I]

Classification: **For internal use only**

Hi Armen – Thank you for your follow-up email and will gladly accept a copy of the provisional credit letter and final determination letter when available.



Derek Johnson  
Compliance Officer | Compliance Testing

Deutsche Bank Securities Inc.  
5022 Gate Parkway, 32256 Jacksonville, Florida, USA  
Tel. [REDACTED]  
Fax [REDACTED]  
Email [REDACTED]

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